

# Patient Participation Groups

## What are they?

Groups of volunteer patients and practice staff who meet at regular intervals to consider ways of making a positive contribution to the services and facilities offered, by the practice, to their patients.

Patient Participation Groups actively work, in partnership, with their practice to bring about ongoing changes and improvements to services and to the quality of the health care provided.



## Why have PPGs?

- **Every GP practice in England is now required to have a Patient Participation Group (PPG)**
- Consulting with patients allows GPs and their staff to plan services with patients' needs in mind in order to increase their effectiveness and efficiency and achieve high quality responsive care.
- Patients have a forum through which they can have a voice and provide a patient perspective on how services are planned and delivered.
- PPGs can help foster better communication between all patients and the practice and support the practice in providing patient feedback, promoting good health and improving patient awareness.



## Thinking of joining your PPG?

- PPGs are open to all registered patients of a practice and carers of registered patients .
- **'Face to face' groups** meet on a regular basis on practice premises. *(Some practices may have criteria for joining or a waiting list for its 'face to face' group)*
- **'Virtual' groups** also exist alongside 'face to face' groups allowing for contributions from the whole patient population through on line surveys to help gather feedback and comments.



### FACCINI HOUSE SURGERY

*Faccini House Surgery is looking for patients to join its Patient Participation Group.*

*The 'face to face' group meet quarterly.*

*All patients are invited to join and help us review, promote and introduce services for our community.*

*If you are interested in joining the Patient Participation Group please:*

- Visit our website ([www.faccinihouse.com](http://www.faccinihouse.com)) and apply to join in the patient feedback section
- Visit reception and ask for an application form
- Complete surveys on our website in the patient feedback section to give your views

This flyer was produced by Healthwatch Sutton, your local independent 'consumer champion for health and social care'. As part of our work we are funded by Sutton Clinical Commissioning Group to develop and support Patient Participation Groups in Sutton.  
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